



How to Return Goods to ESBE

Return Instructions Checklist

- Contact ESBE Customer Service and obtain a Customer Returns Authorization # and form
- Place the product(s) and all included accessories and manuals into the original box
- Place this box into the original packaging in which it was shipped to you (or a comparable box). Please add bubble wrap or newspaper to protect the contents
- Complete and sign the Certificate of Decontamination form included on page 2 of this document
- Affix the Certificate of Decontamination and Customer Returns Authorization securely on the outside of the package
- Ship the package to ESBE Scientific, 80 McPherson St, Markham, ON, L3R3V6

Other Important Information:

- ❖ Goods returned without a Certificate of Decontamination available on the outside of the package will not be authorized for credit and will be returned collect to the customer
- ❖ Once we receive your shipment, please allow up to 10 business days to process your return and issue a refund/credit where applicable





CERTIFICATE OF DECONTAMINATION

ESBE REV 20100507

We,

Name: _____

Institution: _____

Address: _____

Phone: _____

Certify that:

These items HAVE NOT BEEN exposed to a potential chemical or biological hazard

These items HAVE BEEN exposed to a potential chemical or biological hazard and have been decontaminated with:

in accordance with acceptable work practices associated with the environment in which the item was used and/or exposed. The item(s) are now acceptable to be shipped by common carrier.

Customer's Signature: _____

Date: _____

